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## Sending Samples to Teledyne TapTone

Teledyne TapTone, a Business Unit of Teledyne Instruments, Inc. (hereinafter referred to as “Teledyne TapTone”) offers application evaluation as a service to our customers. By testing with actual production samples, we can recommend the appropriate system and the performance capabilities that can be expected. Our policy is to provide up to four hours of sample testing at no charge. If a more involved study is requested or recommended, a proposal for the additional effort will be generated. The cost of shipping samples to Teledyne TapTone is the responsibility of the party submitting the samples for evaluation, for both domestic and overseas shipments of samples sent directly to Teledyne TapTone. For international shipments, you must first contact our Trade Compliance group for specific instructions on how to send the samples.

### SAMPLES ORIGINATING IN THE UNITED STATES

When requesting our sample test services, the Sample Pretest Form (next page) must be completed and any pertinent information included. TapTone will typically complete sample testing within 10 days of receipt of the samples and the completed Sample Pretest Form. We strongly recommend participation in this service as it permits a clear understanding of the performance capabilities of the TapTone equipment prior to purchase commitment. Sample Pretest Forms can also be downloaded from our website at [www.taptone.com](http://www.taptone.com). Samples should be shipped to the address below.

### PLEASE USE THE FOLLOWING INFORMATION FOR THE RECIPIENT:

**Teledyne TapTone, a Business Unit of Teledyne Instruments, Inc.**

49 Edgerton Drive, North Falmouth, MA 02556

**Contact Name:** Jose Nunes • **Phone:** +1-508-563-1000 • **Fax:** +1-508-564-9945

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Teledyne Benthos, a Business Unit of Teledyne Instruments, Inc. FDA Registration Number: 18084646054

### SAMPLES ORIGINATING OUTSIDE THE UNITED STATES

All samples being sent to Teledyne TapTone for sample test/evaluation from outside the United States must go through our Trade Compliance department.

There are two ways you can send samples to Teledyne TapTone: samples that are being sent in empty containers or containing water, and those being sent with actual product. The easiest way to send samples is by sending them empty or water filled, as these are not subject to the United States Department of Agriculture regulations. Samples containing food products will need to have a prior notification sent to the Food and Drug Administration to help the shipment clear customs. The prior notification shall be completed by our Trade Compliance department with the help of the exporter.

In order to determine the best way for the samples to be shipped to Teledyne TapTone, the following information will need to be provided before any shipment is made:

#### 1 What is being shipped? (Empties, water filled, or product filled)

- a. Quantity (number of units)
- b. Weight
- c. Value

#### 2 If product filled samples are being shipped:

- a. A list of ingredients for food products will be necessary
- b. A description of the product (to determine if prior notification is required)
- c. Country of origin

Once a determination has been made, specific instructions will be emailed to the exporter to help ensure a smooth transaction through customs. All containers must be labeled in English with the contents. Products containing meat, meat byproducts, or poultry are discouraged.

**Teledyne Benthos Trade Compliance:**  
[TMSTradeCompliance@Teledyne.com](mailto:TMSTradeCompliance@Teledyne.com)

**Melissa Bussard** 508-563-1539 [Melissa.Bussard@Teledyne.com](mailto:Melissa.Bussard@Teledyne.com)

**Rick D. Smith** 508-563-1557 [Rick.Smith@Teledyne.com](mailto:Rick.Smith@Teledyne.com)