
DATE: 12/30/13

Product Obsolescence Advisory

Purpose: TapTone is committed to providing the most advanced inspection equipment and the highest level of customer service and parts support for our customers. The purpose of this advisory is to make our customers and dealers aware of a legacy system that has been identified as obsolete. If you are receiving this advisory, then our records indicate you may have the affected system installed at your facility. This obsolescence will prevent TapTone from providing the level of ongoing support needed to ensure reliable performance of these inspection systems. Although we will do our best to continue to support the operation of these systems with what we have available, we cannot guarantee continued parts availability or the ability to service these machines on an ongoing basis.

System Affected: T500

Advisory:

At present time, the following items are limiting our support of these units

- Limited DSP Board availability p/n D-407-105 - (*Obsolete – no longer in production*)

Recommendations:

TapTone recommends replacement of these older models with the current TapTone production model below that can provide equivalent or improved inspection capabilities with the assurance of parts support for the foreseeable future:

- T550

This replacement model utilizes state of the art sensors and algorithms with many new features which may be beneficial to you. Some of these improvements include:

- Rapid on-line inspection: up to 2,000 containers per minute for Proximity, X-Ray and Digital Inspections; up to 1,500 containers per minute for Acoustic applications
- Touch screen icon driven user interface
- Combined inspections on a single User Interface: up to 3 primary inspections (Acoustic, Proximity, X-Ray)
- Compact system for efficient production floor space utilization
- 1 year warranty

Please contact your TapTone Sales Representative for additional information.

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