
DATE: 12/16/13

Product Obsolescence Advisory

Purpose: TapTone is committed to providing the most advanced inspection equipment and the highest level of customer service and parts support for our customers. The purpose of this advisory is to make our customers and dealers aware of a legacy system that has been identified as obsolete. If you are receiving this advisory, than our records indicate you may have the affected system installed at your facility. This obsolescence will prevent TapTone from providing the level of ongoing support needed to ensure reliable performance of these inspection systems. Although we will do our best to continue to support the operation of these systems with what we have available, we cannot guarantee continued parts availability or the ability to service these machines on an ongoing basis.

System Affected: Ray Trak X-Ray Systems

Advisory:

At present time, the following items are limiting our support of these units

- X-Ray source: (*Obsolete – no longer available*)
- Multiple Printed Circuit Boards: (*Obsolete – no longer available*)

Recommendations:

TapTone recommends replacement of these older models with current TapTone production models below that can provide equivalent or improved inspection capabilities with the assurance of parts support for the foreseeable future:

- PRO Series X-ray
- T4000 X-ray
- T550 X-ray

These replacement models utilize state of the art inspection methods and have several new and improved features which may be beneficial to you. Some of these improvements include:

- Improved algorithms and system resolution for more precise fill-level measurement
- Easy X-ray calibration and setting adjustments that are storable for different product recipes
- Taller inspection window (up to 1”) for simultaneous overflow / underfill inspection in some applications
- Optional vision sensor compatibility (PRO Series only)

Please contact your TapTone Sales Representative for additional information.

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